Problems with image size and position

Off-set images

Check your application for correct image sizing.

Cut-off images

- Check your application for image sizing.

- Make sure that you are using the correct PPD file and have selected the correct page size. If you select the incorrect page size, the image may be cut off.

- Make sure that the correct size media is in the media tray.

Image shifts or margins are incorrect (Macintosh)

- Make sure that you have installed the Phaser 550 GX printer driver or the correct PPD file onto your Macintosh so that you can select the correct page sizes from the driver. For details on the LaserWriter driver, refer to the *Phaser 550 Drivers and Utilities Printing Reference.*

- If printing on transparencies and you have a Lower Tray Assembly installed, make sure that the transparency tray is installed in the upper or middle slots (the bottom tray slot takes only paper trays).